snuza | Looksi A1

VIDEO AND AUDIO MONITOR

INSTRUCTION MANUAL

READ INSTRUCTIONS IN FULL BEFORE USE

CHECK YOUR SNUZA LOOKSI™ BOX CONTENTS:

- Parent Unit (Monitor) x 1
- Baby Unit (Camera) x 1
- User Manual x 1
- Wall-Mounting Kit x 1
- Power Adapters x 2

1. SAFETY INSTRUCTIONS

CAUTION: Keep this product out of reach of children.

Strangulation hazard: Children have been strangled by cords. Keep all cords at least 3 ft (0.9 m) away from children. Never use extension cords with the AC adapters. Only use the AC adapters provided.

Choking hazard: This product contains small parts. Please handle carefully when unpacking and assembling.

IMPORTANT: Please read this user manual carefully and keep it for future reference. Review all safety and operating information before using the Snuza Looksi™. This product is intended to act as an aid in caring for your baby and is not intended to replace or be used without monitoring by a responsible adult.

Water and moisture: Do not expose the product to rain, moisture, dripping, or splashing. Do not place objects filled with liquid (such as glasses or vases) on or near the product. This product is not intended for use near water.

DO NOT: Attempt to repair or adjust any electrical or mechanical parts of the Snuza Looksi™ (Baby and Parent Unit), as this will void the warranty.

Ventilation: Do not place the Parent Unit on soft surfaces (such as beds, sofas, or rugs) that may block ventilation openings. Avoid enclosed areas like bookcases or drawers that restrict airflow.

Keep away from heat sources: Do not expose the product to direct heat sources such as candles, radiators, stoves, or direct sunlight.

Power source: Use only the included AC power adapters rated 5V DC 1A.

Damage requiring service
Service by qualified personnel is required if:

1. Objects have fallen into or liquid has been spilled on the product.
2. The product has been exposed to rain.
3. The product operates abnormally or performance changes.
4. The product has been dropped or damaged.

2. WARRANTY TERMS

IMPORTANT: Proof of purchase is required to validate warranty. This product comes with a 1-year warranty from the original purchase date covering defects in workmanship and materials, verified by a sales receipt. Registration is not required for warranty coverage.

For warranty or support inquiries, please contact us via support@snuza.com.

3. SETUP GUIDELINES

- To use your Baby and Parent Units together, you must establish a radio link between them; please note that the range may be affected by environmental conditions.
- Large metal objects such as refrigerators, mirrors, filing cabinets, metal doors, or reinforced concrete walls between the Baby and Parent Units may block the radio signal.
- Signal strength can also be weakened by solid structures like walls or by radio and electrical devices such as TVs, computers, cordless or mobile phones, fluorescent lights, or dimmer switches.
- To avoid interference, place the Parent Unit at least 5 ft (1.5 m) from devices operating on the 2.4 GHz frequency, such as Wi-Fi routers, Bluetooth systems, and microwave ovens. If interference continues, turn these devices off.

4. PLACEMENT OF THE BABY UNIT

The Baby Unit may be placed on a flat surface or mounted on a wall. Do not place the camera on soft quilts, blankets, or in the corners of cupboards or shelves. Keep the camera away from heat sources such as radiators, chimneys, cookers, and direct sunlight. Also keep it away from TVs, microwave ovens, and radios. If interference occurs, relocate the camera to a different spot.

For optimal performance, place the Baby Unit within 6 ft (2 m) of the monitored area.

5. GETTING STARTED

5.1 Turn On The Baby Unit

1. Connect the DC plug of the power adapter to the DC jack at the back of the Baby Unit.
2. Plug the adapter into a suitable electrical outlet.
3. The Power LED will light up once the camera is connected.
4. Keep the camera plugged in during use.

5.2 Turn On The Parent Unit

1. Connect the DC plug of the power adapter to the DC jack on the side of the Parent Unit.
2. Plug the adapter into a suitable electrical outlet.
3. Press and hold the Power button for 3 seconds.
4. Once turned ON, the Power LED will light up and the startup screen will display on the Parent Unit.

Note: Pull the antenna up to improve signal strength.

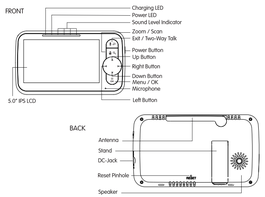
5.3 Infrared Night Vision (Automatic)

The infrared night vision feature enables the Baby Unit to capture images in dark or low-light environments, displaying them in black and white while in night mode.

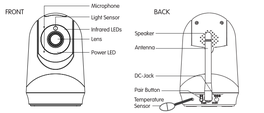
For optimal image quality, place the camera within 6 ft (2 m) of your baby or the object being monitored. When night vision is active, the icon will appear at the top of the screen.

6. PARTS IDENTIFICATION

6.1 Parent Unit



6.2 Baby Unit



6.3 Icons Overview

Signal Strength		Volume		Zoom	
Alarm		Baby Unit (Camera)		Two-Way Talk	
Lullaby		Night Vision		Battery Level	
High Sensitivity Level		Medium Sensitivity Level		Low Sensitivity Level	

7. BUTTON OPERATION

7.1 Turn ON/OFF

Press and hold the power button for 3 seconds to turn the Parent Unit ON or OFF.

7.2 Up ▲ Button

Press once to tilt the camera up one step. Press and hold to tilt continuously.

7.3 Down ▼ Button

Press once to tilt the camera down one step. Press and hold to tilt continuously.

7.4 Left ◄ Button

Press once to pan the camera left one step. Press and hold to pan continuously.

7.5 Right ► Button

Press once to pan the camera right one step. Press and hold to pan continuously.

7.6 Baby Unit View/Scan

Press the scan button to cycle through the connected Baby Units. While in scan mode, the scan icon appears at the top of the screen. Each camera's feed is displayed for about 10 seconds before automatically switching to the next.

7.7 Digital Zoom

In full-screen mode, press and hold the zoom button for about 2 seconds to zoom in or out.

7.8 Two-Way Talk

In full-screen mode, press and hold the two-way talk button to speak. A microphone icon will appear on the LCD screen while active. Release the button to end the conversation.

Note: The Parent Unit speaker is muted during two-way talk.

8. MENU OPERATION

8.1 Pairing The Baby And Parent Units

The Baby Unit is pre-registered with the Parent Unit and does not require re-registration unless the connection is lost. To re-register or add a new Baby Unit, follow the steps below.

Note: A camera icon with "✓" indicates successful registration. To pair a new camera, select the icon without the "✓" symbol.

8.1.1 Adding A Baby Unit

1. Press the **MENU** button to open the main menu.
2. Use the • / • / • / • buttons to navigate and select the camera icon.
3. Press the button to enter the sub-menu, then use the • / • buttons to select your desired Baby Unit.

4. Press the button to enter the sub-menu, then use the • / • buttons to select , then press the button to confirm.
5. When the icon appears on the LCD screen, press the PAIR button on the back of the Baby Unit.
6. Once paired, the successful pairing icon will appear on the LCD screen.
7. If pairing fails, repeat the above steps.

8.1.2 Deleting A Baby Unit

1. Press the **MENU** button to open the menu.
2. Use the • / • / • / • buttons to navigate and select the camera icon.
3. Press the button to enter the sub-menu, then use the • / • buttons to select the Baby Unit you want to delete.
4. Press the button to enter the sub-menu, then use the • / • buttons to select , then press the button to confirm.
5. Press the • / • buttons to select the icon for the Baby Unit you wish to delete.
6. Press to confirm your selection.

8.2 Volume

1. Press the **MENU** button to open the main menu.
2. Use the • / • / • / • buttons to navigate until the icon is selected.
3. Press the button to enter the sub-menu.
4. Use the • / • / • buttons to choose the desired volume level from 1 to 5.

8.3 Display Brightness

1. Press the **MENU** button to open the menu.
2. Use the • / • / • / • buttons to select the icon.
3. Press the button to enter the sub-menu.
4. Use the • / • buttons to choose the desired brightness level from 1 to 5. The default brightness level is set to 3.

8.4 Temperature Unit Setting

1. Press the **MENU** button to open the menu.
2. Press the • / • / • / • buttons until the temperature icon is selected .
3. Press the button to enter the sub-menu.
4. Use the • / • buttons to select °F or °C for the temperature unit setting.
5. Press the button to confirm your selection.
6. Press the button to exit.

Note: The detected temperature range is 0 to 50°C.

8.4.1 Temperature Alarm Setting

1. Press the **MENU** button to open the menu.
2. Press the • / • / • / • buttons to select the temperature icon .
3. Press the • / • / • / • buttons to select the icon to turn on the temperature alarm.
4. Press to confirm your selection.
5. Use the • / • / • buttons to select the icon to turn off the temperature alarm.
6. Press to confirm your selection.

8.4.2 High/Low Temperature Alert Limit Setting

1. Press • / • to select either the High or Low limit setting.
2. Press the • / • buttons to adjust the High limit when the icon is selected.
3. Press the • / • buttons to adjust the Low limit when the icon is selected.

Note: The High temperature alarm range is 20-40°C, and the Low temperature alarm range is 0-19°C. The default High temperature alarm is set to 36°C, and the Low temperature alarm is set to 8°C. If the temperature exceeds these limits, the temperature icon flashes red and an audible alarm sounds to alert you. To turn OFF this alarm, press any button on the Parent Unit.

8.5 Lullaby Setting

Play gentle lullabies on the Baby Unit to soothe your baby, with remote control from the Parent Unit.

1. Press the **MENU** button to open the menu.
2. Press the • / • / • / • buttons until the icon is selected.
3. Press the button to enter the sub-menu.
4. Use the • / • / • / • buttons to select one of the 8 available lullabies. You can also choose single playback, loop playback, (all 8 lullabies), or select the icon to turn off the lullaby.
5. Press to confirm your selection.

Note: The lullaby feature is OFF by default.

8.6 Feeding Timer Alarm

1. Press the **MENU** button to open the menu.
2. Press the • / • / • / • buttons until the Feeding Timer Alarm icon is selected.
3. Press the button to enter the sub-menu, then use the • / • / • / • buttons to select your desired alarm time.
4. Press the button to confirm your selection.
5. Press the button to exit.

Before adjusting the Feeding Timer Alarm settings, here are a few things to know:

- You can set a minimum of 0.5 hours and a maximum of 5 hours, with 7 levels available.
- When the Feeding Timer alarm activates, the icon appears on the Parent Unit screen. This alarm is OFF by default.
- To turn this alarm OFF, press any button on the Parent Unit.
- If the alarm is not switched OFF, it will ring for 1 minute, pause for 3 minutes, then ring again for 1 minute. This cycle will repeat three times before the alarm stops automatically.

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8.7 Energy-Saving Mode

This mode helps save power by controlling the Baby Unit's sound activation. If no sound is detected near the camera for 30 seconds, the Parent Unit's screen turns OFF. When the camera detects sound that exceeds the set level, the Parent Unit resumes monitoring and the screen turns ON.

To adjust the ECO sensitivity level, follow the steps below:

1. Press the **MENU** button to open the menu.
2. Use the • / • / • / • buttons to navigate until the icon is selected.
3. Press the button to enter the sub-menu, then use the • / • buttons to select the desired ECO level.
4. Press the button to confirm your selection.
5. Press the button to exit.

The ECO function activates at different sound levels based on the sensitivity setting.

- **Low sensitivity** – Activates only with louder sounds from your baby.
- **Medium sensitivity** – Activates with moderate sounds from your baby.
- **High sensitivity** – Activates with minimal sounds from your baby.

8.8 Language Setting

1. Press the **MENU** button to open the menu.
2. Press the • / • / • / • buttons until the icon is selected.
3. Press the button to enter the sub-menu, then use the • / • / • / • buttons to select your preferred language.
4. Press the button to confirm your language selection.
5. Press the button to exit.

9. TECHNICAL DATA

Frequency	2412 MHz to 2469 MHz
Power Adapter	**Parent Unit (Monitor):** Input: 100-240 VAC, 50/60 Hz Output: 5V DC 1A **Baby Unit (Camera):** Input: 100-240 VAC, 50/60 Hz Output: 5V DC 1A
Operating Range	• Outdoor line of sight: Up to 1,000 ft (300 m) • Indoor: Up to 165 ft (50 m)
Display (Parent Unit)	5.0" IPS LCD; Screen resolution: 480 x 272
Display (Baby Unit)	Camera resolution: 1280 × 720
Battery (Parent Unit)	Li-ion 3.7V 3500 mAh (12.95 Wh)
Battery Life	Up to 16 hours
Maximum Power	<19 dBm
Operation Environment	• Operation Temperature: +32°F to +104°F (0°C to 40°C) • Battery Charging Temperature: +50°F to +104°F (10°C to 40°C) • Relative Humidity: 15% - 85%

10. TROUBLESHOOTING

No reception on the monitor	• The power adapters may not be securely connected. • Ensure that both the Baby and the Parent Units are turned ON. • The Baby Unit may be too far from the Parent Unit. • The Baby and Parent Unit may not be properly paired. Please follow the pairing instructions.
Interference or Poor Reception	• Move the Parent Unit closer to the Baby Unit. • The Baby or Parent Unit may be positioned too close to multiple metal objects. • Other electronic devices may be causing signal interference. • The battery level may be too low.
Audio Feedback (High Pitched Noise)	• The Baby and Parent Unit may be placed too close together. • The volume level on the Parent Unit may be too high.
Frozen or Unresponsive Screen	• Disconnect the Baby Unit's power adapter from the electrical outlet, wait a few seconds, then plug it back in to restart the unit. • Press the **RESET** button located on the back of the Parent Unit.

11. MAINTENANCE

11.1 Cleaning And Storage

- Gently wipe the product with a damp or anti-static cloth to remove any dirt.
- Do not use any cleaning agents or solvents as they may contain damaging chemicals.
- Do not store this product in a damp area.

12. BATTERY AND PRODUCT DISPOSAL

- Do not attempt to repair or modify any electrical or mechanical components of the unit.
- Please ensure the product is disposed of in an environmentally responsible manner.
- For proper collection and processing, please take these products to designated collection points established by local authorities.
- Improper or incorrect use of batteries may result in corrosion or leakage, potentially causing personal injury or property damage. Only use the battery types specified in this manual.

CAUTION: Risk of fire and burns. Do not open, crush, heat above 45°C, or incinerate. Follow the manufacturer's instructions carefully.

- Disposing of a battery in fire or a hot oven, or mechanically crushing or cutting it, can result in an explosion.
- Leaving a battery in an environment with extremely high temperatures may cause an explosion or leakage of flammable liquids or gases.
- Exposure of a battery to extremely low air pressure may cause an explosion or leakage of flammable liquids or gases.
- The battery must not be exposed to excessive heat, such as direct sunlight, fire, or similar sources.

ISED STATEMENT

Camera: English: This device contains licence-exempt transmitter(s) / receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).
Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
French: Cet appareil contient des émetteurs / récepteurs exempts de licence qui sont conformes aux CNR exempts de licence d'Innovation, Sciences et Développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:
(1) Cet appareil ne doit pas causer d'interférences.
(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.
This device complies with RSS 102 of the RF exposure guideline.
Cet appareil est conforme à la norme RSS 102 de la directive sur l'exposition aux RF.
This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

Cet équipement est conforme Canada limites d'exposition aux radiations dans un environnement non contrôlé.
Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.

FCC STATEMENT

Camera: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party
Responsible for compliance could void the user's authority to operate this equipment.
(Example - use only shielded interface cables when connecting to computer or peripheral devices).
This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

FCC EXPOSURE RADIATION STATEMENT

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

FCC WARNING

Monitor: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0 cm between the radiator and your body.
Specific Absorption Rate (SAR) information: This device meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. ISED RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: Tablet has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the Tablet kept 0 mm from the body. To maintain compliance with ISED RF exposure requirements, use accessories that maintain an 0 mm separation distance between the user's body and the back of the Tablet. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

ISED STATEMENT

Monitor: English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).
Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux CNR exempts de licence d 'Innovation, Sciences et Développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:
(1) Cet appareil ne doit pas causer d'interférences.
(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.
This device complies with RSS 102 of the RF exposure guideline.
Cet appareil est conforme à la norme RSS 102 de la directive sur l'exposition aux RF.
This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment
This equipment should be installed and operated with minimum distance 0 cm between the radiator & your body.
Cet équipement est conforme Canada limites d'exposition aux radiations dans un environnement non contrôlé.
Cet équipement doit être installé et utilisé avec une distance minimale de 0 cm entre le radiateur et votre corps.

SAR English
SAR - Specific Absorption Rate information:
This Tablet meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. ISED RF Exposure Information and Statement the SAR limit of Canada (ISED) is 1.6 W/kg averaged over one gram of tissue. Device types: Tablet has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the Tablet kept 0 mm from the body. To maintain compliance with ISED RF exposure requirements, use accessories that maintain an 0 mm separation distance between the user's body and the back of the Tablet. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with ISED RF exposure requirements, and should be avoided.

French:
Informations sur le débit d'absorption spécifique (DAS):
Cette tablette répond aux exigences du gouvernement en matière d'exposition aux ondes radio. Les lignes directrices sont basées sur des normes élaborées par des organisations scientifiques indépendantes à travers une évaluation périodique et approfondie des études scientifiques. Les nor mes comprennent une marge de sécurité substantielle conçue pour assurer la sécurité de toutes les personnes, quel que soit leur âge ou leur état de santé. Information et déclaration d'ISDE sur l'exposition aux RF la limite DAS du Canada (ISDE) est de 1.6 W / kg en moyenne sur un gramme de tissu. Types d'appareils: la tablette a également été testée par rapport à cette limite SAR. Cet appareil a été testé pour des "opérations typiques portées sur le corps avec le dos de la tablette gardé à 0 mm du corps.

Pour maintenir la conformité avec les exigences d'exposition RF d'ISDE, utilisez des accessoires qui maintiennent une distance de séparation de 0 mm entre le corps de l'utilisateur et l'arrière de la tablette. L'utilisation de clips de ceinture, d' étuis et d'accessoires similaires ne doit pas contenir de composants métalliques dans son assemblage. L'utilisation d'accessoires qui ne satisfont pas à ces exigences peut ne pas être conforme aux exigences d'exposition aux RF d'ISDE et doit être évitée.

EU DECLARATION OF CONFORMITY

Snuza International (Pty) Ltd hereby declares that the type of radio equipment, Snuza Looksi™, is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at: https://r.snuza.com/declaration-of-conformity/looksi

CONTACT US

For assistance with using or maintaining your Snuza Looksi™, please contact our customer support team via:

E-mail: support@snuza.com
Website: www.snuza.com
Telephone: +27 21 461 853 0
Address: Unit B-11 Roeland Square,
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Snuza International (Pty) Ltd

Model: Looksi™

⚠ WARNING

STRANGULATION HAZARD: Children have **STRANGLED** in cords. Keep all cords out of the reach of children. Do not place cords within 3 feet (0.9 meters) of cribs, beds, or play areas. Always follow installation instructions carefully. Do not remove this tag.

⚠ AVERTISSEMENT

DANGER D'ÉTRANGLEMENT: Des enfants se sont **ÉTRANGLÉS** avec des cordons électriques. Garde le cordonélectrique hors de la portée des enfantsà plus de 0.9m/3 pi du lit d'enfant). Ne pas enlever cette étiquette.