

English

snuza[®] | HERO^{SE}

WEARABLE BABY MOVEMENT MONITOR



INSTRUCTION MANUAL

READ INSTRUCTIONS IN FULL BEFORE USE

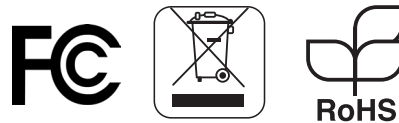


PHSE00001

IMPORTANT: This portable baby movement monitor may not be able to detect life-threatening events.

SNUZA is a registered trademark of

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Made in South Africa

Patented
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MX/a/2009/008469 | 578560 | 2,009,134,887 | 2009/05652 | 2359364 | 8,461,996

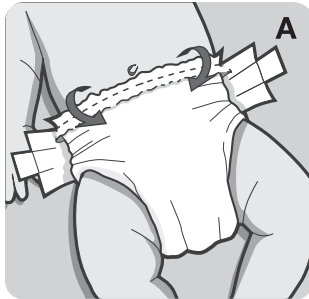
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1. IMPORTANT - READ FIRST!

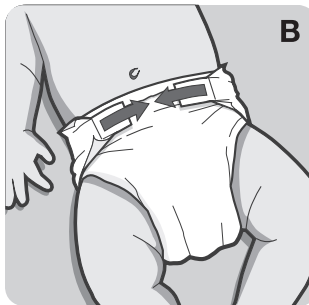
This product is intended to act as an aid in caring for your baby, and is not intended to replace, be used without, or in lieu of, monitoring by a responsible adult.

It is essential that the Hero^{SE}'s flexible tip containing the movement sensor maintains constant contact with your baby's tummy.



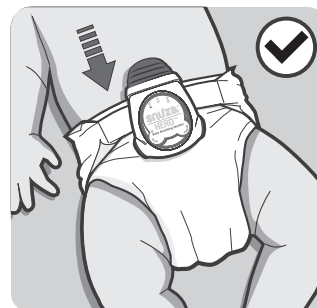
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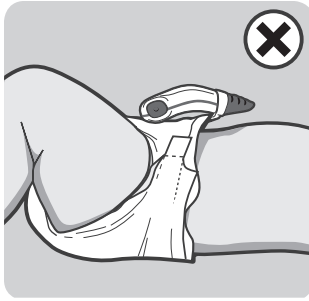
Use the correct size diaper/nappy. If it is too loose, the Hero^{SE} may lose contact with the skin, making it unable to detect movement.



Fold the top of the diaper/nappy over before attaching the Hero^{SE}, to ensure a firm grip. Use the diaper/nappy adjusters to provide a snug fit around your baby's tummy.

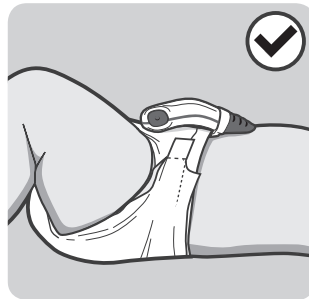
Firmly clip Hero^{SE} onto the folded diaper waistband, using the full extent of the clip, while being careful not to pinch your baby's skin.





Ensure that Hero^{SE} sits squarely on the diaper, and that the Movement Sensor (1) is in contact with your baby's tummy.

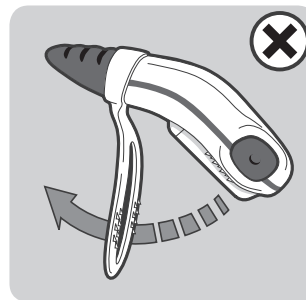
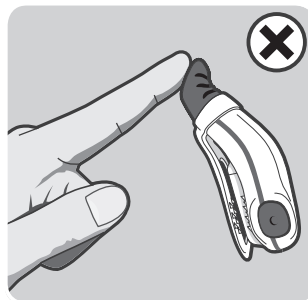
Press the ON/OFF button (6) to turn on.



To ensure that the Hero^{SE} is reliably able to monitor movement, please follow the steps set out above before using the device. This will reduce unnecessary notifications and alarms caused by a lack of contact with the skin.

NOTE:

Handle the Hero^{SE} with care to prevent damage to the clip or sensor.



Take care not to pinch your baby's skin when attaching Hero^{SE} to the diaper/nappy. To prevent this, place your fingers between your baby's skin and the diaper/nappy to ensure skin is not pinched. Make sure that the device is clipped securely onto the diaper/nappy and double-check for any skin pinching.

2. Introduction



Intended Use:

The Hero^{SE} is a portable movement monitor designed to monitor your baby's movements while sleeping and alert you if no movement is detected for whatever reason.

This device is intended for home use and to be operated by the baby's caregiver. The caregiver must have a good understanding of the instructions and safety measures within the user manual.

The Hero^{SE} should be clipped onto your baby's diaper/nappy and is completely portable. No cords, wires, sensor pads, base station or external power are required.

Simply switch on, clip on and experience greater peace of mind.

The Hero^{SE} detects even the slightest movement and will alert you if the detected movement rate slows (this feature may be disabled) or if no movement is detected at all. After 15 seconds of no movement detected, the device will activate a Pre-Alert Notification with Vibration, followed 5 seconds later by an audible alarm.

When no movement is detected for 15 seconds, the Pre-Alert Notification with Vibration activates. If movement is detected again within five seconds, the Movement Indicator Light (3) will flash red with each detected movement. If this happens three times, the Hero^{SE} will enter Repeated Pre-Alert Notification mode, where the Movement Indicator Light (3) flashes red and beeps every 2 seconds. This indicates that there have been three Pre-Alert Notifications on 3 separate occasions. The Hero^{SE} continues monitoring during this notification.

The Repeated Pre-Alert Notification can be reset (and silenced) by briefly pressing either the ON/OFF (6), MODE/OFF (7) buttons or by turning the Hero^{SE} off and then back on. The Repeated Pre-Alert Notification feature can be disabled during monitoring by pressing the MODE/OFF (7) button for 2 seconds, indicated by a single beep and flashing of the red Movement Indicator Light (3) and Alarm Indicator Light (4). When the Hero^{SE} is turned off and on again, the settings revert to the Repeated Pre-Alert Notification feature being enabled.

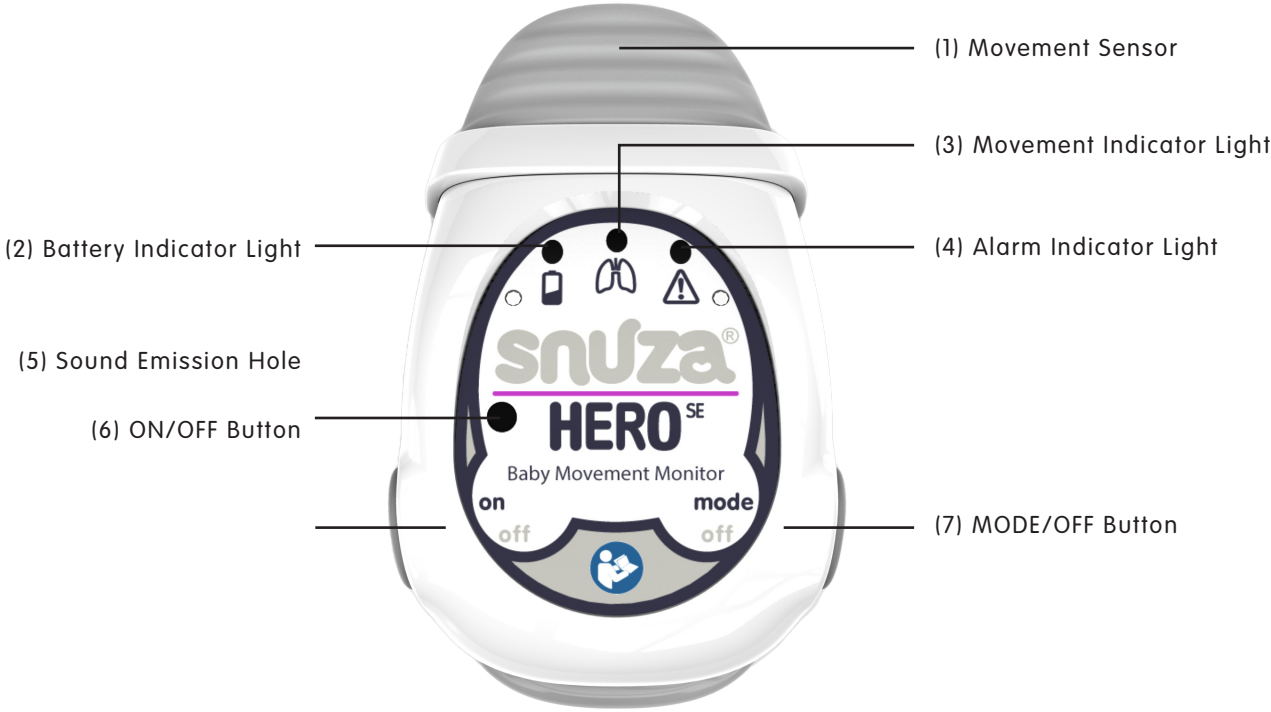
**** Snuza Hero^{SE} is not suitable for co-sleeping or bed-sharing.**

3. Precautions

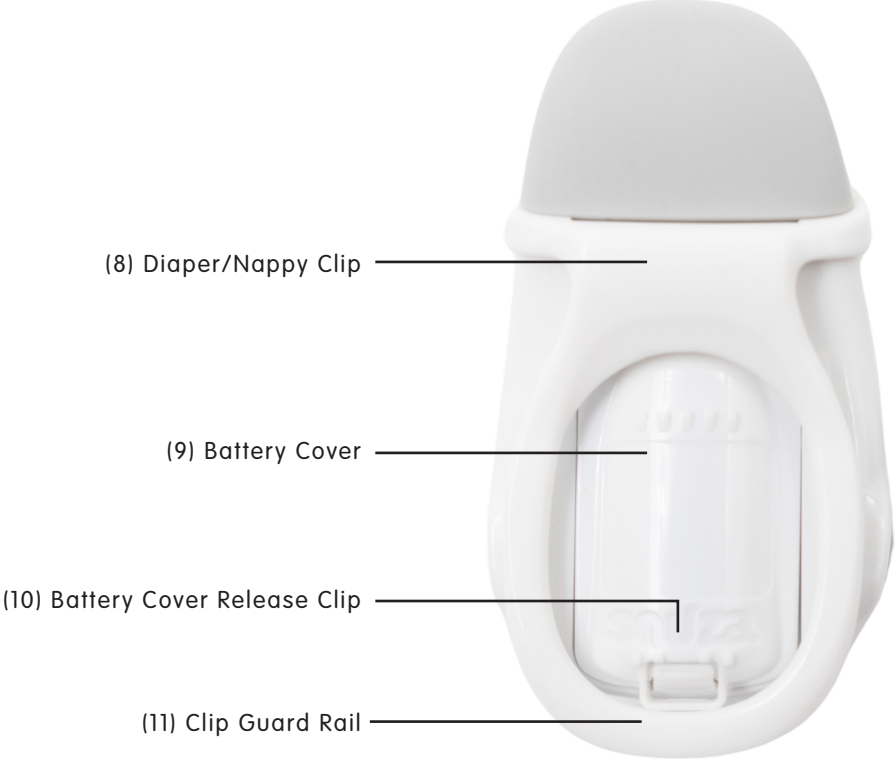
- Movement from external sources such as being pushed in a stroller/ pram or travelling in a vehicle or aircraft may be detected by the sensor. The Hero^{SE} should not be relied upon where external sources of movement are present.
- To monitor your baby effectively, your baby must sleep in his/her own separate bed as the sensor may detect movements of another person, preventing it from alarming.
- To protect the Hero^{SE}'s sensitive Movement Sensor from damage, turn the device off and remove it from the diaper during tummy time, feeding, or diaper changes. Once you are ready to resume monitoring movements, turn the the device on and securely reattach it to the diaper.
- Radio transmitters such as cell phones, audio and video baby monitors, cordless phones, walkie-talkies, wireless routers, etc. may cause interference with the monitor's ability to detect movement. The device should not be placed within 2 meters of other transmitting devices.
- No modification of this device is allowed.
- A single device should be dedicated for use with one baby only.
- Small parts that have become detached for some unlikely reason may result in a choking hazard.
- In case your baby develops skin sensitivity where the Hero^{SE} makes contact with your baby's skin, as a precaution, please check for red marks after 1 hour of placement. Refer to section 8.4. If the skin sensitivity persists, discontinue use immediately.
- Keep out of reach of pets and other children as damage to the device may cause it to not perform as intended.
- Do not insert anything into the Sound Emission Hole (2).
- Do not allow any liquid to enter the Sound Emission Hole. (2)
- Do not use undue force to bend the clip. (fig.2)
- Do not pull the Battery Cover Release Clip (10) beyond the Guard Rail. (11)

4. Parts Identification

Front



Back



5. Quick Start Guide

5.1 **Important:** Use the correct diaper size and ensure a snug fit (see Section: 6 Diaper/Nappy Fitment).

5.2 Switch on by briefly pressing the ON/OFF button (6).

5.3 A start-up test will illuminate the indicator lights, test the Pre-Alert Vibration function, play 3 audible tones and perform a battery test.

5.4 Clip the Hero^{SE} onto the diaper so that the Movement Sensor (1) is in direct contact with the baby's tummy (see Section: 7 Fitting your Snuz Hero^{SE}).

5.5 The Movement Indicator Light (3) flashes on each movement. See Section: 8.2 Monitoring for a full description.

5.6 If movement is not detected for 15 seconds, the Hero^{SE} will activate a Pre-Alert Notification with Vibration.

5.7 If movement resumes within 5 seconds after the Pre-Alert Notification with Vibration, the Movement Indicator Light (3) will flash red with each detected movement. This serves as a Pre-Alert Indication, informing you that there was a 15-second period where no movement was detected.

5.8 After three Pre-Alert Notification with Vibration occurrences, the Hero^{SE} will activate the Repeated Pre-Alert Notification consisting of a short beep and flashing of the red Movement Indicator Light (3) every two seconds.

5.9 If the period of no movement detected reaches 20 seconds, an audible alarm will sound and the Alarm Indicator Light (4) will flash red. The caregiver must check the reason for no movement detected.

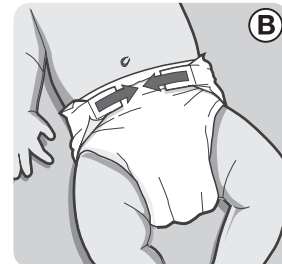
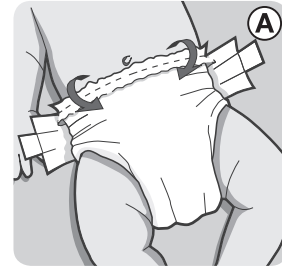
5.10 The alarm can be stopped by pressing the MODE/OFF (7) button and monitoring will continue. Alternatively, turn the device off and on again.

5.11 To switch the Hero^{SE} off, press both the ON/OFF (6) and MODE/OFF (7) buttons simultaneously. A shutdown tone will be heard and monitoring will stop.

6. Diaper/Nappy Fitment

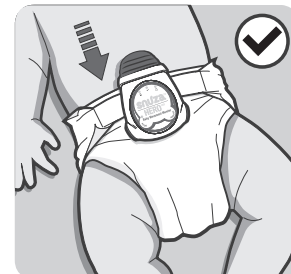
IMPORTANT:

Correct diaper fitment is essential for the operation of Hero^{SE}. The thin flap of material at the top of the diaper must be folded over the thicker part before the diaper is closed (this is the section to which Hero^{SE} will be attached). The diaper should fit snugly on the baby with the top of the diaper just below the belly button. Loose fitting diapers will gape, causing the device to lose contact with the skin, resulting in a no-movement alarm. A very 'full' or wet diaper may also cause it to gape. For side-sleeping babies, attach the device to the side of the tummy away from the mattress.



7. Fitting your Snuzza Hero^{SE}

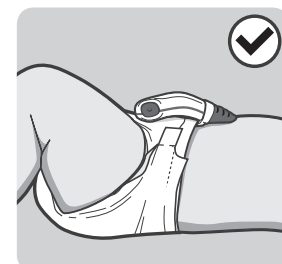
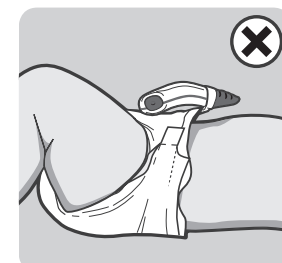
Take care not to pinch your baby when attaching Hero^{SE} to the diaper (you may notice a red mark on your baby's tummy if pinching occurs). To avoid pinching, place your fingers between your baby's skin and the diaper when attaching securely.



Ensure that the Battery Cover (9) is secure. Clip your Hero^{SE} all the way onto the diaper to the full extent of the clip, as shown below:

Make sure that the Movement Sensor (1) is in contact with your baby's tummy around the belly button area, although closer to the sides may suit different sleeping positions.

The World Health Organisation (WHO) recommends that babies be placed to sleep on their back unless advised otherwise by a doctor - <http://www.who.int/en/>






8. Operation

8.1 Start-up

Switch on by briefly pressing the ON/OFF button (6).

A startup-test will run which will test all indicator lights, the Pre-Alert Vibration function, the audible alarm and the battery level. If a failure of any item is detected, the Self-Test Failure Alarm will sound and the device cannot be used.





After the battery test, the Battery Indicator Light will flash 3 times with simultaneous single-tone beep. The colour of the Battery Indicator Light has the following meaning:

	Green	Battery OK
	Yellow/Orange	Battery nearing depletion: the Hero ^{SE} can be used but the battery must be replaced as soon as possible.
	Red	Hero ^{SE} cannot be used, replace battery. The Low Battery Signal will start beeping immediately.


Warning:


Ensure that the battery level is high enough for proper operation (i.e. green or orange light). **Otherwise, DO NOT use the device.** If the battery is too depleted to operate, the Battery Indicator Light (2) will flash red accompanied by a short beep every second. Change the battery before further use (see Section 10.3 Replacing the Battery). To switch OFF, press both the ON/OFF button (6) and the MODE/OFF button (7) simultaneously.

If there is no movement detected, the Alarm Indicator Light will flash red every 3 seconds. If movement is detected, the Movement Indicator Light (3) flashes with each movement:

	<p>Green</p>	<p>Flashes on each movement: Movement detected with no prior Pre-Alert Notification with Vibration occurrences.</p>
	<p>Yellow and detected movement rate notification (Dual-tone beep every second).</p>	<p>Detected movement rate has slowed. If the regular movement rate is detected again, the Movement Indicator Light will reset to green (normal) and the notification will stop. To disable this function, see Section: 9.3 Slow Movement Notification.</p>
	<p>Red on each movement.</p>	<p>There has been at least one occurrence of the Pre-Alert Notification with Vibration (no movement detected for 15 seconds), where movement was subsequently detected (see below).</p>
	<p>Red and Pre-Alert Notification with Vibration.</p>	<p>The Repeated Pre-Alert Notification indicates that there have been three occurrences of the Pre-Alert Notification with Vibration. To disable this function, see Section: 9.2 Pre-Alert Notification with Vibration.</p>

The Alarm Indicator Light (4) signifies the following:

	<p>Flashes red with vibration and 5 short beeps.</p>	<p>If no movement is detected at all for 15 seconds, Hero^{SE} activates a Pre-Alert Notification with Vibration. The Alarm Indicator Light (4) flashes red simultaneously with a beep. If movement is detected again within the next 5 seconds, the Movement Indicator Light (3) will flash red on each subsequent movement. This Pre-Alert Indication is to inform the user that there has been a prior Pre-Alert Notification with Vibration.</p>
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	<p>Flashes red and alarm sounds.</p>	<p>If no movement at all is detected for a further 5 seconds after the Pre-Alert Notification with Vibration (20 seconds in total), the Alarm Indicator Light (4) flashes red and an audible alarm sounds. The caregiver must attend to the situation immediately. The alarm can be deactivated by briefly pressing the MODE/OFF button (7) or by turning Hero^{SE} off completely (press ON/OFF (6) and MODE/OFF (7) buttons simultaneously). If the MODE/OFF button is used to deactivate the alarm, monitoring will continue.</p>
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8.3 Travelling

Movement from external sources such as being pushed in a stroller/pram or travelling in a vehicle or aircraft may be detected by the Hero^{SE}'s sensor. The Hero^{SE} should not be relied upon where external sources of movement are present.

8.4 Clothing

- Hero^{SE} must be clipped onto the folded waistband of the diaper or the waistband of elasticated pants so that the Movement Sensor (1) touches the baby in the tummy area.
- In the unlikely event that a red friction mark is noticed on the baby's skin where the Hero^{SE} was positioned, a thin layer of clothing can be placed between the baby's skin and the device, but ensure that the Movement sensor maintains contact with the clothing. The position of the device must also be changed to a different location on the tummy, away from where the red mark was noticed and preferably closer to the side. As a precaution, please check for red marks after 1 hour of placement.
- The Hero^{SE} can also be used if baby is dressed in light clothing (for example, a Babygrow or light vest) over the nappy or pants to which device is attached but the Movement sensor must maintain firm contact with the baby.
- Too much clothing may attenuate or muffle the alarm. Ensure the alarm can be heard even if the baby is covered in clothing and/or blankets.

8.5 Baby Sound and Video Monitors (Optional)

The Hero^{SE} can be used with a baby sound or video monitor to extend the distance at which the alarm can be heard.

9. Settings

9.1 Audible Tick

To offer greater peace of mind, this feature causes Hero^{SE} to emit an audible 'tick' on each movement detected. To enable the audible 'tick', ensure that device is switched ON, then press the MODE/OFF button (7) briefly (less than 1 second). To increase the volume of the 'tick', press the MODE/OFF button once again for medium volume and again for high volume. To turn off, briefly press the MODE/OFF button a fourth time - the Hero^{SE} will give a louder beep. This feature may be used with a baby sound monitor to enable you to hear the ticking sound from a distance.

9.2 Pre-Alert Notification

During monitoring, the Hero^{SE} activates a Pre-Alert Notification with Vibration if no movement is detected for 15 seconds. If movement is detected again within the next 5 seconds, the Movement Indicator Light (3) will flash red with each subsequent movement. After three such events with the Pre-Alert Notification enabled, the Repeated Pre-Alert Notification will activate. This causes the Movement Indicator Light (3) to flash red every 2 seconds, accompanied by an audible beep.

Note: Monitoring will continue while the Pre-Alert Notification is sounding.

The Pre-Alert Notification with Vibration is automatically enabled each time Hero^{SE} is switched ON. To disable this feature, ensure Hero^{SE} is switched ON, then press and hold the MODE/OFF button (7) for at least 2 seconds. Wait for a tone, brief vibration, and simultaneous flash of the red Movement Indicator Light (3) and Alarm Indicator Light (4). To re-enable the notification, switch Hero^{SE} off completely by pressing both ON/OFF (6) and MODE/OFF (7) buttons simultaneously. Then switch it ON again, and the Pre-Alert Notification with Vibration will be enabled by default.



9.3 Slow Movement Notification

The Slow Movement Notification alerts you if detected movement rate slows down. It is identified by the Movement Indicator Light (3) flashing yellow with a simultaneous dual-tone audible beep every second. This feature is automatically enabled each time Hero^{SE} is switched ON. To disable this notification during monitoring, ensure Hero^{SE} is switched ON, then press and hold the ON/OFF button (6) for more than 2 seconds until you hear a brief double-beep with short vibration. To re-enable the notification, switch Hero^{SE} off completely by pressing both ON/OFF (6) and MODE/OFF (7) buttons simultaneously, then switch it ON again. The Slow Movement Notification is enabled by default when Hero^{SE} is switched on.

10. Battery

10.1 Battery Indicator

If the battery becomes depleted during monitoring, the Battery Indicator Light (2) will flash as follows:

	Red flash on each movement.	Nearing depletion: Replace battery before further use.
	3 audible beeps every 4 seconds and red flash every 2 seconds.	Battery depleted: No monitoring will take place. Replace battery before use.

If the battery is nearing depletion or is depleted, replace battery before further use of the Hero^{SE} (see Section: 10.3 Replacing the Battery).

10.2 Battery Life

The life of the replaceable battery depends entirely on usage. Battery life will vary significantly depending on the average daily duration of use and/or alarm duration and/or number of alarms. Turning the Hero^{SE} on and off unnecessarily will shorten the battery life. If the number of alarms is high, check diaper fitment.

Please note that the product guarantee does not apply to the battery. The typical operating time before the battery needs replacement is 4 - 6 months when used on average 8 hours per day.

10.3 Replacing the Battery

For all SE models: use a CR2 (CR15270) battery available from most retail outlets. We recommend the Energizer or Duracell CR2 Primary-cell. Rechargeable batteries cannot be used. Please visit our website www.snuza.com for information about batteries and details of your national distributor.

**** The serial number is inside the battery housing or (on the original Snuza packaging). To find it, remove the battery cover and battery as directed below.**

IMPORTANT: Register your Hero^{SE} via www.snuza.com/account/device/add to validate its authenticity.

10.3.1 Use your fingernail or a small flat implement. With a pinching action (Figure 2 and Figure 3), gently pull back the Battery Cover Release Clip (10) on the underside of the device and lift the Battery Cover at the same time (Figure 4).

10.3.2 The clip guard rail (11) prevents the clip from bending too far. Do not try to bend the clip beyond this point.

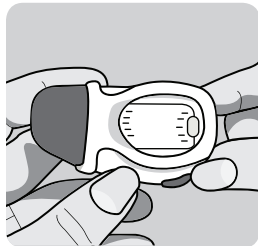


Fig. 1

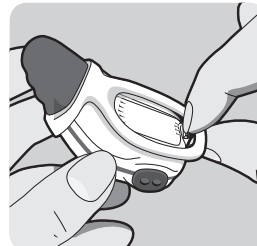


Fig. 3

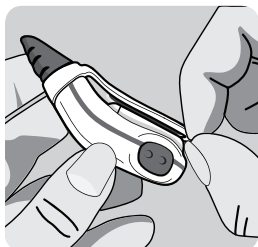


Fig. 2



Fig. 4

10.3.3 Remove the depleted battery by gently tapping the Hero^{SE} on your hand with the battery cover opening towards the ground. The serial number is located beneath the battery.

10.3.4 Insert the new battery, negative end first, as shown in Figure 5. Ensure that the polarity is correct (align the positive end '+' of the battery with the '+' symbol in the battery housing, as indicated). Replace the Battery Cover and ensure that it is correctly closed correctly (fig. 6).

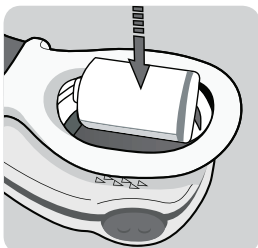


Fig. 5



Fig. 6

Do not use the Hero^{SE} without the Battery cover in place.

10.3.5 Test the Hero^{SE} by switching on and ensuring that the Battery Indicator Light (2) flashes green.

10.3.6 If the Hero^{SE} starts alarming after the battery has been replaced, simply press the ON/OFF and OFF/MODE buttons simultaneously to turn it off.

NOTE: Incorrect placement of the battery may result in a safety hazard, please follow the instructions as above.

10.4 Long-term Storage

If you would like to store your Hero^{SE} for an extended period of time, remove the battery and place the device in its protective carry case.

10.5 Battery Disposal

The battery used in the Hero^{SE} is a Li-MnO₂ (Lithium Manganese Dioxide) non-rechargeable battery and must be disposed of in accordance with your country's laws governing the disposal and recycling of batteries.

11. Maintenance

11.1 Cleaning and Storage

- Gently wipe with a damp cloth to remove any dirt. A mild soap may be used for stubborn dirt.
- Do not use any other cleaning agents as they may contain damaging chemicals.
- The device is splash resistant, not waterproof. Do not immerse in water. If it gets wet, dry it off immediately.
- When changing the battery, dirt that is trapped between the battery replacement hatch and the case may be cleaned with a dry cotton bud once the Battery Cover (9) has been removed. Be sure that the rubber seal is free of dirt before replacing the Battery Cover, as this could compromise the seal.
- When not in use, keep your Hero^{SE} in its protective case. Do not store in a damp area.

12. Troubleshooting

12.1 Incorrect Fitment

Check for incorrect fitment and placement of the Hero^{SE} on the baby's diaper (see Section 5: Diaper/Nappy Fitment and Section 7: Fitting your Snuza Hero^{SE}).

12.2 Battery Failure

The Battery Indicator Light (2) will show red (see Section: 10.3 Replacing the Battery). Please visit our website www.snuza.com for further information.

13. Disposal

- The device, battery and packaging material must be disposed of in accordance with your country's laws governing the disposal and recycling of batteries.




14. DISCLAIMER

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16. Technical Description

	FCC marking according to Federal Communications Commission - USA
<p>IP52</p>	The enclosure of the device is protected against the ingress of dripping water.
	Device Serial Number (the first two numbers indicate the year of manufacture.)
	See the Disposal section for proper disposal of the device.
<p>Environmental Conditions:</p>	<p>Permissible environmental operating conditions:</p> <ul style="list-style-type: none"> · Temperature: 5 °C TO 40 °C. · Humidity: 15% TO 93%, Non-condensing. · Air pressure: 700HPA TO 1060HPA
<p>Permissible environmental conditions of transport and storage after having removed the device from its protective packaging and subsequently between uses:</p>	<ul style="list-style-type: none"> · 25 °C without relative humidity control; and 70°C at a relative humidity up to 93%, non-condensing.
<p>Power Source:</p>	Internally Powered
<p>Battery Specification:</p>	<p>Common name: CR2 IEC: CR17355 3.0 Volt 800 mAh Size (mm): 26 x 15 x 15 Li-MnO₂ (Lithium Manganese Dioxide)</p>
<p>Sound pressure level:</p>	75dBm at 10cm

Contact us

For assistance with using or maintaining your Snuza Hero^{SE}, or to report any unexpected operations or events, please contact us at:

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